



about our insurance services



The Association for Perioperative Practice AfPP Ltd

Daisy Ayris House
42 Freemans Way
Harrogate
HG3 1DH

1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers.
- We only offer products for Medical Professional Liability Insurance from The Medical Professional Liability Company Limited ("The MPLC"), via specialist broker Marsh Commercial. The MPLC is an underwriting intermediary licensed in Gibraltar by the Financial Services Commission, under permission number 5362. The MPLC's insurances underwritten by certain underwriters at Lloyd's;
- For Group Legal Solutions from ARAG Plc (who administers the insurance on behalf of the Insurer, Brit Insurance Limited under a Group Policy).

3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or any recommendation from the AfPP for Medical Professional Liability Insurance. However, through completing your application via the insurance portal you will only be shown the products that are available/ appropriate for yourself.

4. What will you have to pay us for our services?

- We will make an individual non-refundable charge of £7.00 to cover the administration of your insurance on all policies taken out for a 12-month period. Where policies are taken out midterm or a mid term amendment is made to the cover level, this charge will be calculated on a prorated basis.
- No fee for the Group Legal Solutions.

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy. You are entitled at any time to request further information regarding this

5. Who regulates us?

AfPP Limited is an appointed representative of Marsh Commercial, which is authorised and regulated by the Financial Conduct Authority (FCA). Not all products and services offered are regulated by the FCA. Registered in England and Wales number 0837227. Registered Office: 1 Tower Place West, Tower Place, London, EC3R 5BU Jelf permitted business is advising, arranging and administering (including handling claims) general insurance contracts.

You can check this on the Financial Services Register by contacting the FCA on 0800 111 6768 or by visiting the FCA's website www.fca.org.uk

6. Ownership

AfPP Ltd is registered in England number 3102102 and is a wholly owned subsidiary company of The Association for Perioperative Practice. The Association for Perioperative Practice a registered charity number 1118444 and a company limited by guarantee, registered in England number 6035633.

7. What to do if you have a complaint

If you wish to register a complaint, please contact us:

- ... in writing** Write to Tracey Western, Senior Vice President, Marsh Commercial,
Central House, Beckwith Knowle, Otley Road, Harrogate, HG3 1UF
- .. by phone** Telephone 01423 522431

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the Financial Services Compensation Scheme (FSCS) and you may be entitled to compensation from the FSCS if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Further information about compensation scheme arrangements is available from the FSCS website www.fscs.org.uk