



The Association for Perioperative Practice Professional Advice Service

The Professional Advice Service (PAS) is a confidential service which provides clinical, ethical and professional advice to all members of AfPP to:

- Facilitate the assurance of standards and best practice within perioperative practice.
- Promote the safety of patients and practitioners in the perioperative environment by the provision of quality care.
- Promote professional conduct and practice across all perioperative disciplines.

The service is provided by experienced registered healthcare professionals who have worked in the Independent and NHS sectors in the United Kingdom.

Depending on the nature of a member's enquiry, PAS can assist in many different ways, including:

- Members can be encouraged to discuss and think through the professional issue in a number of different ways.
- The Professional Officer can provide clarification and discuss the relevant regulatory standards and professional guidance, as well as providing advice on professional accountability.
- The Professional Officer can provide advice relating to best practice and other perioperative information as required.
- The Professional Officer can offer support by directing members to relevant AfPP publications.
- Calls relating to educational matters can be addressed by AfPP's Education Officer, who can assist with queries relating to personal development.

The service is available from: 09:00 > 16:30 Monday to Thursday and 09:00 > 16:00 Friday

Employment Advice

PAS can't provide members with advice related to employment issues such as Agenda for Change, Disciplinary or Grievance Procedures or anything related to changes in Terms and Conditions of employment. AfPP is a professional association and **not** a trade union. Even if a member has professional indemnity insurance with AfPP, this insurance is for personal indemnity issues only and not employment contract related issues.

In addition, members who are also part of a trade union should contact their local representative and/or can contact the Advisory Conciliation and Arbitration Service (ACAS) public enquiry line on **08457 474 747**.

Accessing PAS

When seeking advice from PAS, members are advised that they will need to quote their membership number. All telephone calls are recorded for auditing purposes to comply with AfPP Risk Management and Control Assurance systems.

Members are assured that all information is treated confidentially and in compliance with the Data Protection Act 2018 & GDPR 2018.

What happens to the information received by PAS?

The enquiries are electronically logged maintaining confidentiality and are subjected to regular analysis. Trends are identified from this analysis and are communicated to the AfPP Board, to ensure the service remains relevant to members and continues to meet our high professional standards of delivery.

AfPP is committed to working proactively with members to address the quality and safety of perioperative practice and patient care.

This can be achieved by:

- Development of position statements.
- Lobbying of respective health departments on key issues.
- Commissioning of education materials/events/programmes across the AfPP network.
- Commissioning of perioperative-focused publications.

If you would like further information about PAS, please contact AfPP. We are here to help you.

Call **01423 881 300** or email **advice@afpp.org.uk**